



**UNLOCK YOUR
BEST WORK LIFE**

**+ MAKE A DIFFERENCE
EVERY TIME**



Location: Based at our service locations in Worcestershire, Warwickshire, and Stockton-on-Tees, with the option for home working where suitable and aligned with service needs.

Reporting to: Director of Quality Governance

Hours of work:

This role is for 3 days a week. Days to be determined by service requirements. Some overnight stays will be required (with advance notice).

Qualifications

- First degree or equivalent extensive professional knowledge of Quality Governance or Quality control and assurance
- Knowledge of UK health services or delivery of health care

Experience:

- Experience in leading external visits/accreditation by external agencies
- Experience in managing and leading teams

Demonstrable Experience in two or more of the following areas:

- Data Management Systems
- Data management and Analysis
- Quality Audit
- Risk Management
- Quality Effectiveness
- Research and Development experience
- Standards Review/development

IUC Regional Patient Safety Manager

To lead the development and implementation of the Practice Plus Group (PPG) Quality Governance strategy and developing systems of work to influence measure and evidence continuous quality improvement and assurance, working in partnership with a broad of internal and external Health Care partners.

This involves leading Quality Governance activities across the assigned region, throughout the patient journey, supporting the implementation of the NHS England Patient Safety Strategy through the development of the local quality governance agenda; managing local programmes, organising quality governance activities; providing subject matter expertise to investigations and identifying opportunities for organisational learning and Quality Improvement.

You will lead and co-ordinate a number of key areas which contribute significantly to the ensuring PPGs services are safe, effective and patient centred. An enhanced DBS will be required. (We will provide support with this application).

Skills required:

- Ability to work autonomously with minimal direction
- A fully supportive and integrated team player contributing to effective performance in achieving strategic, national and local Quality Governance objectives
- Excellent verbal and written communication skills
- Ability to allocate, manage and prioritise workload to ensure national and organisational guidelines are met and that deadlines are adhered to
- Excellent interpersonal skills with the ability to demonstrate an all-round professional attitude especially under pressure with deadlines and conflicting interests
- Ability to manage highly sensitive issues and information always maintaining confidentiality
- Experience in analytical and report writing skills
- Experience in data management, analysis, interpretation and graphical presentation skills
- Experience in facilitation and presentation skills
- Experienced negotiator
- Project management experience \ advanced IT skills, particularly in MS Office packages and incident management \ reporting systems
- Experience in managing others, influencing, supervision & delegation
- Ability to influence without direct authority

NOTE: This job description is not intended to be an exhaustive list of all duties, and responsibilities associated with the job. Other duties may be assigned.