



**UNLOCK YOUR
BEST WORK LIFE**

**+ MAKE A DIFFERENCE
EVERY TIME**



Location: Kings Court,

Worcester

Reporting to

Worcestershire OOH Medical

Leads

Hours of work

0800–2000 Monday to
Sunday Shifts from Kings
Court at Worcester Royal
Hospital

Education/Qualifications

- Registered General Practitioner on the Performers List

Experience:

- Experience in primary care remote assessment required; urgent care experience desirable
- Demonstrable ability to make complex clinical decisions using incomplete information

Skills

- Strong clinical reasoning and risk management skills
- Ability to work under pressure and manage high clinical workloads
- Excellent communication with clinicians, operational teams, and patients
- Digital literacy with clinical triage and record systems
- Commitment to patient-centred care and system-wide collaboration

Professional Behaviours

- Compassionate, calm, and supportive clinical leadership
- Commitment to equality, inclusion, and reducing health inequalities
- Willingness to adapt to evolving service needs
- Upholds GMC standards

Worcestershire Out Of Hours SPoA GP

The SPoA GP plays a critical role within the integrated urgent care (IUC) system, providing senior clinical decision-making, supervision, and timely assessment to support safe and effective patient flow.

The postholders collaborate with multidisciplinary teams including clinicians, call handlers, clinical navigators, ambulance services, community teams, and primary care partners to ensure patients are directed to the right care the first time.

The SPoA GP acts as an expert clinician, delivering remote clinical assessments, managing complex cases, and supporting UCR and SPoA clinicians across urgent and unscheduled care pathways.

Clinical Assessment & Decision Making

- Provide remote clinical assessment and decision making for patients referred into SPoA through 111, 999, primary care, community teams, or other urgent care routes
- Validate cases with high-risk, complex, or ambiguous presentations
- Offer senior clinical oversight for patients requiring urgent but non-emergency intervention
- Undertake clinical triage to determine the most appropriate care setting (e.g., primary care, UTC, ED, home care, community services)
- Patient Safety & Risk Management
- Ensure safe and effective clinical decisions that minimise unnecessary ED attendance and avoidable ambulance dispatch
- Escalate safeguarding concerns in line with local and national policy
- Participate in incident reviews, audits, reflective learning, and continuous quality improvement

NOTE: This job description is not intended to be an exhaustive list of all duties, and responsibilities associated with the job. Other duties may be assigned.